

# TeamSite Content Management and Utah State Employee Portal An Overview

## Overview

A team was assembled in April of 2002, comprising of Novell consultants and representatives of five State Agencies: DCED, DHRM, Health, Human Services and ITS, to discuss the feasibility and scope of producing enterprise content management for the State of Utah and utilizing a portal product.

## Scope Findings

It was decided to create a portal for State Employees and to utilize the Department of Human Services in developing a TeamSite web site using one of their existing websites.

## Design and Implementation

In June, the team reassembled and began the process of creating a State Employee Portal and working with Human Services to develop a TeamSite web site.

## Current Progress

The State Portal is very close to testing.

The Pilot TeamSite web site for Human Services is close to completion for testing.

## Portal Specifics

The product for the State Portal is Novell Portal Services from Novell, Inc. It uses a combination of XML and XSLT to create its look and functionality. The current iteration of the Utah State Employees Portal will contain announcement from various agencies and specific department announcements delivered up according to an employees EIN. It will also include RSS feeds which are editable by the user; a links section, editable by the user; Web-access Groupwise functionality and a Communities section.

## TeamSite Content Management Specifics

ITS is implementing TeamSite as the State's answer to enterprise content management. The product includes GUI help, but also requires Pearl and XML to make it work. The author and editor interfaces can be tailored to the technical expertise of the user, from simple fields to be filled in for access, to an author's favorite web page editor. It also includes a comprehensive work flow engine that allows for operations from simple edit and deploy, to going through layers of approval before deployment, complete with email notifications and verifications.